

Refer-a-Friend Program

Details and Guidelines

1. After each paid service, you will receive an email containing a coupon with a unique 6-digit code, along with your tax invoice/receipt. This code, exclusive to you, remains the same for each service you purchase from us. An example of such a coupon is displayed at the end of this document.
2. Distribute your coupon (or just the code on it) among friends, family, or even post it on social media. We encourage you to share it widely, even with people you may not know, to promote our service.
3. When a "new customer" – defined as someone who has never previously paid for our services – uses your code while paying for their service, they receive a \$20 discount, and you are credited \$20 on your account. Each time your code is used by a new customer, you will be notified via SMS, detailing your accrued credit.
4. When you next use our services, any credits you've accumulated will automatically be applied towards the labor cost of the service, up to its full value. There's no need for you to mention the code again. If your credits exceed the labor cost, the remaining balance will be saved in your account for future use..

Terms and Conditions

1. We reserve the right to modify, suspend, or terminate this program at any time.
2. Credits earned through this program do not expire. However, if the program is discontinued, credits will remain valid for 12 months from the cancellation date.
3. There is no cap on the amount of credit you can accumulate.
4. Credits can be applied towards labor costs but do not cover parts, surcharges, or travel expenses. If your credits cover the entire labor cost of a service, you only need to pay for any parts and additional charges.
5. You are free to share your code with anyone, including posting it on social media. The more your code is used, the more credits you accumulate.
6. Your privacy is important to us. You can share your code anonymously; we do not disclose your details to those who use your code. However, you will receive an SMS with the first name and initial of the person who used your code, along with your credit balance.
7. Credits are non-exchangeable for parts or cash and are solely applicable to labor costs.
8. Credits cannot be combined with other discounts, offers, or specials.
9. Credits are added to your account only after the new customer pays for their service, provided the labor cost is at least \$60. A 'new customer' is defined as someone who has never booked or paid for any service with our company and/or is not in our database.
10. Individuals residing at your primary residence, are ineligible to use your referral code for their first service.. Attempts to exploit this program, such as referring yourself, immediate family, or housemates using alternate contact details, are strictly prohibited.

Refer A Friend & Get \$20 Credit



Present this code when paying for your first service and both you and your friend will get \$20 credit toward the cost of your service